



FY 2024 Snapshot

Oak Park Township is focused on providing diverse social and supportive services that help improve the well-being of residents at all ages and stages of life.

During the pandemic, Oak Park Township took a leading role in our community’s COVID-19 response. We adapted our services to operate remotely, prioritized the safety of our employees, and continued delivering meals to seniors. Fast forward to the present, significant changes have occurred within Oak Park Township. Three years ago, we underwent a rebranding process and made renovations to our buildings to create safe spaces considering COVID-19. Alongside these changes, we expanded our team, reintroduced daily hot meal delivery to homebound older adults, and experienced a change in leadership. As we continue to find innovative ways to serve our community, we look forward to mapping out the future of serving residents and expanding our services amongst different age margins.



23,450+ Residents Served

Residents Per Service Area	Oak Park & River Forest
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Assessor Services	3,192
General Assistance	909
Resident Services	4,000
Senior Services	3,585
Youth & Family Services	2,182
Community Mental Health Board	9,582

21 of 56 staff members hold master’s degrees in their respective fields, demonstrating our commitment to providing exceptional services to the community.




Volunteers donated 2,700 hours to Oak Park Township, providing opportunities for residents to engage in community efforts and saving taxpayer dollars.



How Your Contribution Helps Provides Services Through the Township

For every \$1,000 in property taxes paid, Oak Park Township receives **\$24** towards serving the community in social and supportive services.

District 97	38.3%
District 200	24.4%
Village of Oak Park	15.9%
Park District	4.7%
Library	4.3%
Cook County	4.1%
Water Reclamation District	3.1%
Triton College	2.5%
Oak Park Township	2.4%
Other	0.2%



ASSESSOR SERVICES

Your property tax advocate

Oak Park Township Assessor Services can answer many questions on real estate assessment and property tax bills for residents. Property values are determined by the Cook County Assessor's office.

1 out of every 5 households were assisted with property tax appeals in 30 days.



3,192 Property Assessment Appeals filed on behalf of residents and 1,053 board reviews



192 certificates of error filed



396 total tax exemptions filed for property owners

GENERAL ASSISTANCE

Financial help at times of job loss

General Assistance is a locally administered program that provides financial assistance to eligible Oak Park residents in accordance with the Illinois Department of Human Services.

We also assist with Emergency Assistance and Energy Assistance needs.

909 Residents Served



504 General Assistance grants disbursed to clients



78 clients granted Emergency Assistance Funds, with the largest contributions towards rent and utilities.



440 applications taken for electric and gas assistance

RESIDENT SERVICES

Welcoming your inquiries for services, resources & information

Resident Services is the first point of contact for a resident seeking assistance with Township general and social services from voter registration and notary services to transportation and social service inquiries.

4,000+ Residents Served



2,000+ free notary services provided to residents



2,000+ pieces of medical equipment lent to those in need



20% increase in applications for disability parking placards

Oak Park Township partners with 150+ service organizations to help provide quality services to residents.

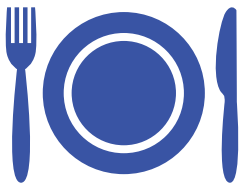
In addition, we maintain a large network of professional service organizations for referrals.

SENIOR & DISABILITY SERVICES

Helping seniors and people age 18+ with disabilities thrive

Our compassionate, professional staff link and support older adults and people age 18+ with disabilities, their family members and caregivers with programs and tools to be as healthy, active, and independent as possible.

3,585 Residents Served



50,745 meals delivered to homebound residents



1,145 hospital screenings for nursing home or community-based services



11,885 rides provided to pharmacy, medical appointments, shopping and other locations

YOUTH & FAMILY SERVICES

A trusted source for youth and their families

Our Youth and Family Services staff provide a network of resources that enhance the social and emotional development of youth and their families through outreach and engagement programs, mental health and wellness, youth counseling, financial aid, and more.

2,182 Residents Served



1,181 free mental health client sessions conducted



173 girls participated in Girls on the Rise program (160 sessions)



104 referrals to the Youth Engagement Program

MENTAL HEALTH SUPPORT

Enhancing access to mental health and wellness services

CMHB helps plan, develop, coordinate, evaluate, and fund services for local agencies to maintain or expand services regarding mental health, substance use, and developmental disability services to the community.

9,500+ Residents Served

19 Service Agencies Supported



6,009 residents accessed CMHB funded mental health services



310 residents living with intellectual or developmental disorders accessed CMHB funded services



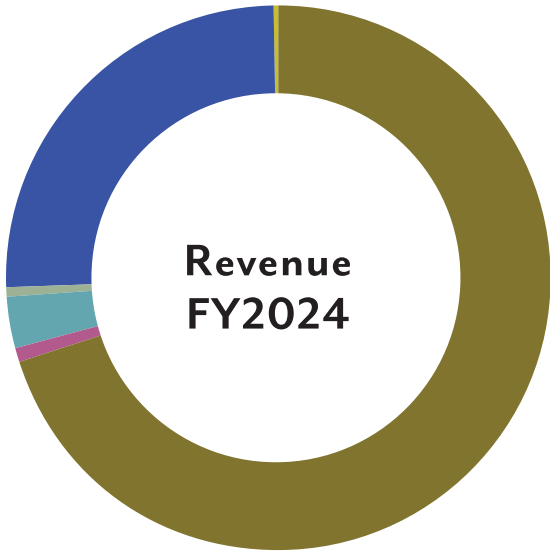
3,183 residents accessed CMHB funded prevention and early intervention services

quality, diverse, and relevant human and social services to Oak Park and River Forest.

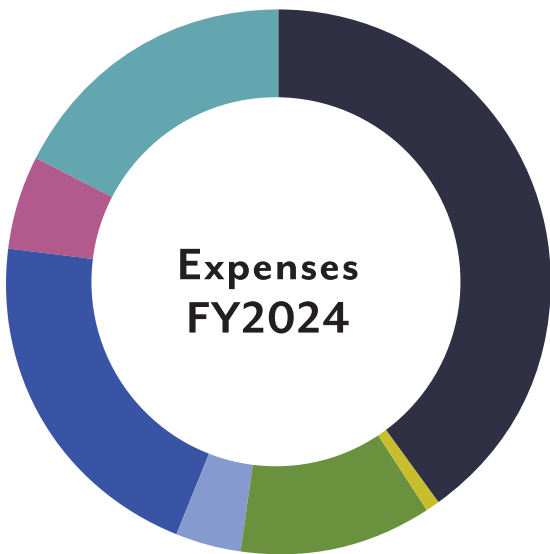
referrals when a specific service is not available for residents directly through the Township.



Consolidated Statement of Financials
for fiscal year April 1, 2023-March 31, 2024



- Property Tax **70.2%**
- Intergovernment **25.3%**
- Replacement Tax **3.1%**
- Interest **0.7%**
- Charges for Services **0.5%**
- Miscellaneous **0.2%**



- Personnel Services **40%**
- Operating Costs **21%**
- Contracts and Programs **17.5%**
- Fringe Benefits **11.3%**
- General Assistance **5.3%**
- Capital Outlay **3.9%**
- Other **1%**

Community needs and services continued to grow in FY2024.

128% INCREASE
in the number of Youth and Families served

41% INCREASE
in investigations by Senior Services to combat suspected elder abuse, neglect, and exploitation

40% INCREASE
in the number of girls enrolled in Girls on the Rise

53% INCREASE
in Energy Assistance Programs utilization

50% INCREASE
Senior Dining Programs usage

