Oak Park Township is focused on providing diverse social and supportive services that help improve the well-being of residents at all ages and stages of life.

During the pandemic, Oak Park Township took a leading role in our community’s COVID-19 response. We adapted our services to operate remotely, prioritized the safety of our employees, and continued delivering meals to seniors. Fast forward to the present, significant changes have occurred within Oak Park Township. Three years ago, we underwent a rebranding process and made renovations to our buildings to create safe spaces considering COVID-19. Alongside these changes, we expanded our team, reintroduced daily hot meat delivery to homebound older adults, and experienced a change in leadership. As we continue to find innovative ways to serve our community, we look forward to mapping out the future of serving residents and expanding our services amongst different age margins.

FY 2024 Snapshot

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23,450+ Residents Served

<table>
<thead>
<tr>
<th>Residents Per Service Area</th>
<th>Oak Park &amp; River Forest</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessor Services</td>
<td>3,192</td>
</tr>
<tr>
<td>General Assistance</td>
<td>909</td>
</tr>
<tr>
<td>Resident Services</td>
<td>4,000</td>
</tr>
<tr>
<td>Senior Services</td>
<td>3,585</td>
</tr>
<tr>
<td>Youth &amp; Family Services</td>
<td>2,182</td>
</tr>
<tr>
<td>Community Mental Health Board</td>
<td>9,582</td>
</tr>
</tbody>
</table>

21 of 56 staff members hold master’s degrees in their respective fields, demonstrating our commitment to providing exceptional services to the community.

Volunteers donated 2,700 hours to Oak Park Township, providing opportunities for residents to engage in community efforts and saving taxpayer dollars.

How Your Contribution Helps Provides Services Through the Township

For every $1,000 in property taxes paid, Oak Park Township receives $24 towards serving the community in social and supportive services.

<table>
<thead>
<tr>
<th></th>
<th>TAX SUPPORT</th>
</tr>
</thead>
<tbody>
<tr>
<td>District 97</td>
<td>38.3%</td>
</tr>
<tr>
<td>District 200</td>
<td>24.4%</td>
</tr>
<tr>
<td>Village of Oak Park</td>
<td>15.9%</td>
</tr>
<tr>
<td>Park District</td>
<td>4.7%</td>
</tr>
<tr>
<td>Library</td>
<td>4.3%</td>
</tr>
<tr>
<td>Cook County</td>
<td>4.1%</td>
</tr>
<tr>
<td>Water Reclamation District</td>
<td>3.1%</td>
</tr>
<tr>
<td>Triton College</td>
<td>2.5%</td>
</tr>
<tr>
<td>Oak Park Township</td>
<td>2.4%</td>
</tr>
<tr>
<td>Other</td>
<td>0.2%</td>
</tr>
</tbody>
</table>
### ASSESSOR SERVICES

*Your property tax advocate*

Oak Park Township Assessor Services can answer many questions on real estate assessment and property tax bills for residents. Property values are determined by the Cook County Assessor's office.

*1 out of every 5 households were assisted with property tax appeals in 30 days.*

| 3,192 Property Assessment Appeals filed on behalf of residents and 1,053 board reviews |
| 192 certificates of error filed |
| 396 total tax exemptions filed for property owners |

### GENERAL ASSISTANCE

*Financial help at times of job loss*

General Assistance is a locally administered program that provides financial assistance to eligible Oak Park residents in accordance with the Illinois Department of Human Services.

*We also assist with Emergency Assistance and Energy Assistance needs.*

*909 Residents Served*

| 504 General Assistance grants disbursed to clients |
| 78 clients granted Emergency Assistance Funds, with the largest contributions towards rent and utilities. |
| 440 applications taken for electric and gas assistance |

### RESIDENT SERVICES

*Welcoming your inquiries for services, resources & information*

Resident Services is the first point of contact for a resident seeking assistance with Township general and social services from voter registration and notary services to transportation and social service inquiries.

*4,000+ Residents Served*

| 2,000+ free notary services provided to residents |
| 2,000+ pieces of medical equipment lent to those in need |
| 20% increase in applications for disability parking placards |

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**Oak Park Township partners with 150+ service organizations** to help provide quality, diverse, and relevant human and social services to Oak Park and River Forest. In addition, we maintain a large network of professional service organizations for referrals when a specific service is not available for residents directly through the Township.
A trusted source for youth and their families
Our Youth and Family Services staff provide a network of resources that enhance the social and emotional development of youth and their families through outreach and engagement programs, mental health and wellness, youth counseling, financial aid, and more.

2,182 Residents Served

Enhancing access to mental health and wellness services
CMHB helps plan, develop, coordinate, evaluate, and fund services for local agencies to maintain or expand services regarding mental health, substance use, and developmental disability services to the community.

9,500+ Residents Served
19 Service Agencies Supported

SENIOR & DISABILITY SERVICES
Helping seniors and people age 18+ with disabilities thrive
Our compassionate, professional staff link and support older adults and people age 18+ with disabilities, their family members and caregivers with programs and tools to be as healthy, active, and independent as possible.

3,585 Residents Served

YOUTH & FAMILY SERVICES

MENTAL HEALTH SUPPORT

50,745 meals delivered to homebound residents

1,145 hospital screenings for nursing home or community-based services

11,885 rides provided to pharmacy, medical appointments, shopping and other locations

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1,145 hospital screenings for nursing home or community-based services

11,885 rides provided to pharmacy, medical appointments, shopping and other locations

1,181 free mental health client sessions conducted

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173 girls participated in Girls on the Rise program (160 sessions)

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104 referrals to the Youth Engagement Program

104 referrals to the Youth Engagement Program

6,009 residents accessed CMHB funded mental health services

6,009 residents accessed CMHB funded mental health services

310 residents living with intellectual or developmental disorders accessed CMHB funded services

310 residents living with intellectual or developmental disorders accessed CMHB funded services

3,183 residents accessed CMHB funded prevention and early intervention services

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Consolidated Statement of Financials
for fiscal year April 1, 2023-March 31, 2024

Revenue FY2024
- Property Tax 70.2%
- Intergovernment 25.3%
- Replacement Tax 3.1%
- Interest 0.7%
- Charges for Services 0.5%
- Miscellaneous 0.2%

Expenses FY2024
- Personnel Services 40%
- Operating Costs 21%
- Contracts and Programs 17.5%
- Fringe Benefits 11.3%
- General Assistance 5.3%
- Capital Outlay 3.9%
- Other 1%

Community needs and services continued to grow in FY2024.

- 128% INCREASE in the number of Youth and Families served
- 41% INCREASE in investigations by Senior Services to combat suspected elder abuse, neglect, and exploitation
- 40% INCREASE in the number of girls enrolled in Girls on the Rise
- 53% INCREASE in Energy Assistance Programs utilization
- 50% INCREASE Senior Dining Programs usage

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