



## Director's Report September 2021

### **COVID-19 Operations Update Information**

Here is an excerpt from the Village of Oak Park report issued from the Public Health Department on 10/13/2021:

Based on the positive cases reported to the Village of Oak Park, our current weekly COVID-19 rate of 95 cases per 100,000 places us in substantial community transmission range for the third week in a row. The increase we see in this week's total are due in part to the outbreaks in our community last week.

These numbers do not reflect those who tested positive using at home self-administered test.

Given this information, Senior Services will continue to monitor the data and await transmission rates being maintained in the moderate range before opening to in-person dining, on-site appointments, and general walk-in traffic to the Senior Center.

### **Director Activities**

- Interviewed for Older Adult Behavioral Health positions under the Community Mental Health Board grant. Marysia Okoye and Bonnie Noe were promoted to fill this role.
- Interviewed for the Nutrition Program Manager position. Laura Valcour was hired for this position. Laura was able to train on site with Maddie for one week before Maddie's departure.
- Community Mental Health Board conducted their Quality Assurance Review of cases under the Older Adult Behavioral Health Care Program issuing a final score of 99.28%.
- Conducted individual weekly supervision with Management Team to ensure support and sharing of information
- Conducted monthly Management Team meeting to discuss progress toward goals and upcoming projects/deadlines.
- Provided updates to community partners regarding the OPRF Home Repair Program
- Attended monthly interdepartmental team meeting to share updates between departments of the Township
- Presented on Creating Connectedness program updates to the OPRF Community Foundation Women Leaders in Philanthropy and submitted year-end report
- Negotiations have stalled with Coordinated Care Alliance and West Suburban Hospital regarding the Transitional Care Program
- Attended monthly Social Services Task Force Meeting
- Monitored local, state, and federal guidance regarding COVID-19 transmission and vaccination rates/needs
- Attended the Illinois Department on Aging Care Coordination Unit update call
- Performed responsibilities as Treasurer of the Illinois Township Association of Senior Citizen Services Committees
- Served as an action team member for the Dementia Friendly Oak Park/River Forest efforts and worked on the Training workgroup for Oak Park

- Attended the monthly leadership group meeting
- Participated in the monthly all-staff meeting
- Attended AgeOptions Advocacy Task Force meeting
- Met with Celebrating Seniors Coalition members to determine next steps for Celebrating Seniors week May 12 - May 19, 2022.
- Attended Executive Leadership training meeting with RGW Consulting for culture and climate work across the Township
- Attended the AgeOptions fourth quarter memory café provider meeting
- Attended the AgeOptions “Celebrating Resilience” virtual fundraiser event

### **Grant Applications/Grant Awards**

Report preparations for final data, revenue, expenditures for the FY 21 fiscal year are in progress for IIIB Social Services, IIC Nutrition, III E Caregiver Resource Center.

### **CMHB**

- Interviews are underway for the Care Coordinator/Older Adult Behavioral Health positions

### **Caregiver Support**

- Interviews are underway for the Caregiver Support Specialist position
- The caregiver support group continues to have good attendance with all participants in virtual format. Special requests for gap filling and respite are being handled on a case-by-case basis with assistance from the Care Coordination team.

### **CCU**

- FY 21 Illinois Department on Aging billing is complete
- Preparations for IDOA monitoring call underway
- Home care agency worker shortage continues.
- Transition of Pleshette Davis from Care Coordinator to Benefits Specialist is being finalized with completion of casework

### **Chore**

- The FY22 Chore contract has been finalized with Addus Homecare for the upcoming fiscal year
- Worker shortages in home care extend to Chore program as well

### **Adult Protective Services**

- 10 new APS cases were opened in September. A review of YTD cases and staffing plan is being conducted
- APS Team is preparing for the Administrative Audit
- Monthly Multi-disciplinary team meeting was held

### **Choices for Care**

- Hospital referrals are on an upward trend, but still lower than referral levels prior to COVID-19

### **Transitional Care**

- Transitional Care contract negotiations with Weiss/West Suburban have been paused indefinitely

### Money Management

- Four new referrals have been received for the Money Management program
- Service utilization remains consistent
- Volunteers are performing monthly monitoring of cases on site
- New volunteers are being trained

### Transportation

- Ad for Part-time driver positions has been reposted
- Continuing to borrow bus from PDOP when in need
- There have been 97 riders utilizing transportation service to the Farmers Market to date with 176 rides total being provided

### Nutrition

- The bulk of Farmers Market coupon booklets have been distributed and accounted for in the required reporting
- The Nutrition team is preparing coverage responsibilities during the transition to Laura Valcour as Nutrition Program Manager
- Maddie has been training Audrey Crowder to assist in the Nutrition site transition. Audrey is a Care Coordinator with Senior Services who has a background in nutrition programs in her former role.
- Maddie and Laura trained together for the last week of September

### Front Office/Aging & Disability Resource Center

- Marsha Steen is training in her new role as part-time receptionist
- Call volume has increased dramatically due to Farmers Market coupons, LIHEAP appointments, and advance appointments and questions regarding Medicare open enrollment

### OPRF Home Repair Program

## OPRF Home Repair Program Data

<b>2021</b>	<b>Oak Pak</b>	<b>River Forest</b>	<b>Grand Total Clients</b>	<b>Repeat Clients</b>	<b>New clients</b>
July-2021	14	5	19	2	17
August-2021	13	5	18	4	14
September-2021	10	5	15	2	13
October-2021					
November-2021					
December-2021					
<b>2021 Totals</b>	<b>37</b>	<b>15</b>	<b>52</b>	<b>8</b>	<b>44</b>